

WEBVTT

NOTE duration:"00:20:45.3760000"

NOTE language:en-us

NOTE Confidence: 0.83672905

00:00:00.000 --> 00:00:01.638 One issue that has come up in

NOTE Confidence: 0.83672905

00:00:01.638 --> 00:00:03.103 some of the earlier presentations

NOTE Confidence: 0.83672905

00:00:03.103 --> 00:00:05.221 this evening has been this issue

NOTE Confidence: 0.83672905

00:00:05.221 --> 00:00:07.417 of sort of digital literacy ANAN.

NOTE Confidence: 0.83672905

00:00:07.420 --> 00:00:08.612 Thinking about, you know,

NOTE Confidence: 0.83672905

00:00:08.612 --> 00:00:10.102 as you brought up Brita,

NOTE Confidence: 0.83672905

00:00:10.110 --> 00:00:12.494 you know with the on line vaccine scheduling,

NOTE Confidence: 0.83672905

00:00:12.500 --> 00:00:14.180 that's not necessarily going to be

NOTE Confidence: 0.83672905

00:00:14.180 --> 00:00:15.790 the ideal mechanism for refugees,

NOTE Confidence: 0.83672905

00:00:15.790 --> 00:00:17.960 but but for many other populations as

NOTE Confidence: 0.83672905

00:00:17.960 --> 00:00:20.673 well and in in my work with with sort

NOTE Confidence: 0.83672905

00:00:20.673 --> 00:00:22.957 of other members of the wine HH team,

NOTE Confidence: 0.83672905

00:00:22.960 --> 00:00:24.440 I've been really impressed to

NOTE Confidence: 0.83672905

00:00:24.440 --> 00:00:26.250 hear about what has been done.

NOTE Confidence: 0.83672905

00:00:26.250 --> 00:00:28.594 Sort of in a granular sense to try

NOTE Confidence: 0.83672905

00:00:28.594 --> 00:00:30.828 to reach out to folks who maybe.

NOTE Confidence: 0.83672905

00:00:30.830 --> 00:00:32.768 Not be the most digitally literate,

NOTE Confidence: 0.83672905

00:00:32.770 --> 00:00:34.996 and I was wondering if you could

NOTE Confidence: 0.83672905

00:00:34.996 --> 00:00:36.658 give some additional detail just

NOTE Confidence: 0.83672905

00:00:36.658 --> 00:00:37.630 about the phone

NOTE Confidence: 0.8411981

00:00:37.630 --> 00:00:39.580 scheduling and how that's been going,

NOTE Confidence: 0.8411981

00:00:39.580 --> 00:00:40.549 things sure absolutely.

NOTE Confidence: 0.8411981

00:00:40.549 --> 00:00:42.487 So, in addition to digital literacy,

NOTE Confidence: 0.8411981

00:00:42.490 --> 00:00:44.020 there's also the issue that

NOTE Confidence: 0.8411981

00:00:44.020 --> 00:00:46.379 there is a number of people with,

NOTE Confidence: 0.8411981

00:00:46.380 --> 00:00:48.330 you know where the English is,

NOTE Confidence: 0.8411981

00:00:48.330 --> 00:00:49.578 not their first language,

NOTE Confidence: 0.8411981

00:00:49.578 --> 00:00:51.138 and so that would also

NOTE Confidence: 0.8411981

00:00:51.138 --> 00:00:52.857 be very difficult to map.

NOTE Confidence: 0.8411981

00:00:52.860 --> 00:00:54.480 To navigate our site so
NOTE Confidence: 0.8411981

00:00:54.480 --> 00:00:56.100 the phone number to call,
NOTE Confidence: 0.8411981

00:00:56.100 --> 00:00:59.670 and I can also put it in the chat is 833.
NOTE Confidence: 0.8411981

00:00:59.670 --> 00:01:02.358 Ask why NHH and through that line.
NOTE Confidence: 0.8411981

00:01:02.360 --> 00:01:04.568 One people that live in those
NOTE Confidence: 0.8411981

00:01:04.568 --> 00:01:06.504 highly vulnerable zip codes are
NOTE Confidence: 0.8411981

00:01:06.504 --> 00:01:08.474 basically can be identified through
NOTE Confidence: 0.8411981

00:01:08.474 --> 00:01:10.649 our systems that they live in
NOTE Confidence: 0.8411981

00:01:10.649 --> 00:01:12.769 one of those areas and it can get
NOTE Confidence: 0.8411981

00:01:12.770 --> 00:01:14.846 prioritized for one of those slots.
NOTE Confidence: 0.8411981

00:01:14.850 --> 00:01:16.926 We also have a number of
NOTE Confidence: 0.8411981

00:01:16.926 --> 00:01:18.713 different languages that can be
NOTE Confidence: 0.8411981

00:01:18.713 --> 00:01:20.398 supported on the phone line,
NOTE Confidence: 0.8411981

00:01:20.400 --> 00:01:23.870 so that is a great way for folks to schedule.
NOTE Confidence: 0.8411981

00:01:23.870 --> 00:01:24.616 In addition,
NOTE Confidence: 0.8411981

00:01:24.616 --> 00:01:26.854 one thing I forgot to mention

NOTE Confidence: 0.8411981

00:01:26.854 --> 00:01:29.125 was that we have appointments

NOTE Confidence: 0.8411981

00:01:29.125 --> 00:01:31.545 through Connecticut 211 as well.

NOTE Confidence: 0.8411981

00:01:31.550 --> 00:01:32.220 And two,

NOTE Confidence: 0.8411981

00:01:32.220 --> 00:01:34.565 one one has access to not only

NOTE Confidence: 0.8411981

00:01:34.565 --> 00:01:36.693 only given appointments but a

NOTE Confidence: 0.8411981

00:01:36.693 --> 00:01:39.255 number of other number of other

NOTE Confidence: 0.8411981

00:01:39.335 --> 00:01:41.930 providers giving vaccines as well.

NOTE Confidence: 0.8411981

00:01:41.930 --> 00:01:44.828 And I know they have language services.

NOTE Confidence: 0.8411981

00:01:44.830 --> 00:01:46.446 Also community health workers

NOTE Confidence: 0.8411981

00:01:46.446 --> 00:01:48.466 can also schedule directly into

NOTE Confidence: 0.8411981

00:01:48.466 --> 00:01:51.039 our system and again for those

NOTE Confidence: 0.8411981

00:01:51.039 --> 00:01:52.299 highly vulnerable patients.

NOTE Confidence: 0.8411981

00:01:52.300 --> 00:01:54.592 So partnering with whether

NOTE Confidence: 0.8411981

00:01:54.592 --> 00:01:57.457 it's project access or other.

NOTE Confidence: 0.8411981

00:01:57.460 --> 00:01:59.386 Navigator Programs is another way that

NOTE Confidence: 0.8411981

00:01:59.386 --> 00:02:01.820 we can get people directly scheduled.
NOTE Confidence: 0.8985022299999999

00:02:03.380 --> 00:02:04.370 Wonderful thank you.
NOTE Confidence: 0.8985022299999999

00:02:04.370 --> 00:02:06.350 I just think it's amazing that
NOTE Confidence: 0.8985022299999999

00:02:06.350 --> 00:02:08.361 you guys can identify somebody's
NOTE Confidence: 0.8985022299999999

00:02:08.361 --> 00:02:09.973 location where they're coming
NOTE Confidence: 0.8985022299999999

00:02:09.973 --> 00:02:12.900 from and actually target them for
NOTE Confidence: 0.8985022299999999

00:02:12.900 --> 00:02:14.445 specifically reserved appointments.
NOTE Confidence: 0.8985022299999999

00:02:14.450 --> 00:02:17.168 Technology is amazing.
NOTE Confidence: 0.8985022299999999

00:02:17.170 --> 00:02:19.054 You know another question too and
NOTE Confidence: 0.8985022299999999

00:02:19.054 --> 00:02:21.120 this could be for both of you,
NOTE Confidence: 0.8985022299999999

00:02:21.120 --> 00:02:22.728 and since Jason you're involved at
NOTE Confidence: 0.8985022299999999

00:02:22.728 --> 00:02:25.053 the state level is just in terms of
NOTE Confidence: 0.8985022299999999

00:02:25.053 --> 00:02:26.548 thinking about the information that
NOTE Confidence: 0.8985022299999999

00:02:26.548 --> 00:02:28.584 people need to provide when they
NOTE Confidence: 0.8985022299999999

00:02:28.584 --> 00:02:29.932 are scheduling their appointments.
NOTE Confidence: 0.8985022299999999

00:02:29.940 --> 00:02:31.914 I know that through the damn system

NOTE Confidence: 0.8985022299999999
00:02:31.914 --> 00:02:34.209 on line you know it's it's sort of
NOTE Confidence: 0.8985022299999999
00:02:34.209 --> 00:02:36.320 date of birth and maybe occupation.
NOTE Confidence: 0.8985022299999999
00:02:36.320 --> 00:02:37.980 If that's your eligibility and
NOTE Confidence: 0.8985022299999999
00:02:37.980 --> 00:02:39.640 Anet believe address and email
NOTE Confidence: 0.8985022299999999
00:02:39.694 --> 00:02:41.486 address are part of that as well.
NOTE Confidence: 0.8985022299999999
00:02:41.490 --> 00:02:43.387 I understand that when folks are signing
NOTE Confidence: 0.8985022299999999
00:02:43.387 --> 00:02:45.140 up through the retail pharmacies,
NOTE Confidence: 0.8985022299999999
00:02:45.140 --> 00:02:47.030 they may also have to provide
NOTE Confidence: 0.8985022299999999
00:02:47.030 --> 00:02:48.652 some health information in order
NOTE Confidence: 0.8985022299999999
00:02:48.652 --> 00:02:50.440 to register for the vaccine so.
NOTE Confidence: 0.8985022299999999
00:02:50.440 --> 00:02:52.351 Just wondering if you guys are getting
NOTE Confidence: 0.8985022299999999
00:02:52.351 --> 00:02:54.046 any feedback in terms of communities
NOTE Confidence: 0.8985022299999999
00:02:54.046 --> 00:02:55.957 that may be let more reluctant to
NOTE Confidence: 0.8985022299999999
00:02:56.014 --> 00:02:57.925 provide this kind of personal data to
NOTE Confidence: 0.8985022299999999
00:02:57.925 --> 00:02:59.854 either the state or the health system.
NOTE Confidence: 0.8985022299999999

00:02:59.854 --> 00:03:00.406 An answer.
NOTE Confidence: 0.898502229999999
00:03:00.410 --> 00:03:01.518 Any thoughts about that?
NOTE Confidence: 0.80956733
00:03:02.160 --> 00:03:04.197 Yeah, I'll offer a thought or two
NOTE Confidence: 0.80956733
00:03:04.197 --> 00:03:05.838 and then breeder can probably
NOTE Confidence: 0.80956733
00:03:05.838 --> 00:03:07.938 speak with more specificity at yes.
NOTE Confidence: 0.80956733
00:03:07.940 --> 00:03:09.540 And depending on the system,
NOTE Confidence: 0.80956733
00:03:09.540 --> 00:03:10.824 depending on how individuals
NOTE Confidence: 0.80956733
00:03:10.824 --> 00:03:11.787 are accessing vaccines,
NOTE Confidence: 0.80956733
00:03:11.790 --> 00:03:13.716 whether it's through the pharmacy clinics,
NOTE Confidence: 0.80956733
00:03:13.720 --> 00:03:15.640 whether it's through a health system,
NOTE Confidence: 0.80956733
00:03:15.640 --> 00:03:17.566 whether it's through a community clinic,
NOTE Confidence: 0.80956733
00:03:17.570 --> 00:03:19.175 there are different kinds of
NOTE Confidence: 0.80956733
00:03:19.175 --> 00:03:20.780 information required in some cases,
NOTE Confidence: 0.80956733
00:03:20.780 --> 00:03:22.761 part of sort of the medical prescreen
NOTE Confidence: 0.80956733
00:03:22.761 --> 00:03:24.738 to see whether individuals may be
NOTE Confidence: 0.80956733
00:03:24.738 --> 00:03:26.880 pregnant or have histories of allergies,

NOTE Confidence: 0.80956733

00:03:26.880 --> 00:03:28.620 things that help dictate issues

NOTE Confidence: 0.80956733

00:03:28.620 --> 00:03:30.012 around observation or additional

NOTE Confidence: 0.80956733

00:03:30.012 --> 00:03:31.368 information that might be shared.

NOTE Confidence: 0.80956733

00:03:31.370 --> 00:03:32.750 And also again, right.

NOTE Confidence: 0.80956733

00:03:32.750 --> 00:03:34.475 Some personal information to share,

NOTE Confidence: 0.80956733

00:03:34.480 --> 00:03:36.080 whether it's registration for email

NOTE Confidence: 0.80956733

00:03:36.080 --> 00:03:38.010 addresses or even at vaccination sites,

NOTE Confidence: 0.80956733

00:03:38.010 --> 00:03:38.970 vaccination providers can

NOTE Confidence: 0.80956733

00:03:38.970 --> 00:03:39.930 ask for identification,

NOTE Confidence: 0.80956733

00:03:39.930 --> 00:03:42.026 but it's been very clear at the state

NOTE Confidence: 0.80956733

00:03:42.026 --> 00:03:44.480 level and hopefully diffused all of the

NOTE Confidence: 0.80956733

00:03:44.480 --> 00:03:46.350 vaccination providers that they have.

NOTE Confidence: 0.80956733

00:03:46.350 --> 00:03:48.276 An ID can be asked for,

NOTE Confidence: 0.80956733

00:03:48.280 --> 00:03:50.496 but certainly 1 does not have to be

NOTE Confidence: 0.80956733

00:03:50.496 --> 00:03:52.612 presented and folks should not be turned

NOTE Confidence: 0.80956733

00:03:52.612 --> 00:03:55.020 away if they don't present identification.

NOTE Confidence: 0.80956733

00:03:55.020 --> 00:03:57.176 So really trying very hard to take

NOTE Confidence: 0.80956733

00:03:57.176 --> 00:03:59.225 down any barriers or concerns that

NOTE Confidence: 0.80956733

00:03:59.225 --> 00:04:01.355 might keep people away from the

NOTE Confidence: 0.80956733

00:04:01.355 --> 00:04:02.898 vaccination system even at the.

NOTE Confidence: 0.80956733

00:04:02.900 --> 00:04:04.105 I guess the theoretical expense

NOTE Confidence: 0.80956733

00:04:04.105 --> 00:04:05.310 that someone could could could

NOTE Confidence: 0.80956733

00:04:05.349 --> 00:04:06.669 could misrepresent their identity,

NOTE Confidence: 0.80956733

00:04:06.670 --> 00:04:08.814 and that's that's a trade off the states.

NOTE Confidence: 0.80956733

00:04:08.820 --> 00:04:10.353 Happy to make in order to ensure

NOTE Confidence: 0.80956733

00:04:10.353 --> 00:04:11.978 that folks don't feel concerned about

NOTE Confidence: 0.80956733

00:04:11.978 --> 00:04:13.198 privacy or personal information

NOTE Confidence: 0.80956733

00:04:13.198 --> 00:04:15.010 standing in the way of vaccination.

NOTE Confidence: 0.7585204

00:04:16.930 --> 00:04:20.509 Yeah, exactly, at least it you know Haven.

NOTE Confidence: 0.85839653

00:04:20.510 --> 00:04:23.048 In the scheduling process, you know

NOTE Confidence: 0.85839653

00:04:23.048 --> 00:04:25.789 there is some information that is asked,

NOTE Confidence: 0.85839653

00:04:25.790 --> 00:04:26.966 including insurance information.

NOTE Confidence: 0.85839653

00:04:26.966 --> 00:04:30.250 You don't need insurance to get a vaccine,

NOTE Confidence: 0.85839653

00:04:30.250 --> 00:04:32.866 and if people are uninsured like

NOTE Confidence: 0.85839653

00:04:32.866 --> 00:04:35.528 they absolutely will not get a bill.

NOTE Confidence: 0.85839653

00:04:35.530 --> 00:04:39.400 But if they are insured then we do billing

NOTE Confidence: 0.85839653

00:04:39.400 --> 00:04:42.026 administration fee to their to their payer.

NOTE Confidence: 0.85839653

00:04:42.030 --> 00:04:44.226 But don't ask for any additional

NOTE Confidence: 0.85839653

00:04:44.226 --> 00:04:46.490 money from the patient themselves.

NOTE Confidence: 0.85839653

00:04:46.490 --> 00:04:49.172 But yes, we also do have

NOTE Confidence: 0.85839653

00:04:49.172 --> 00:04:50.513 some information about.

NOTE Confidence: 0.85839653

00:04:50.520 --> 00:04:52.816 Allergies and other things to let us

NOTE Confidence: 0.85839653

00:04:52.816 --> 00:04:55.904 know how long the person needs to stay

NOTE Confidence: 0.85839653

00:04:55.904 --> 00:04:57.939 in the observation period afterwards.

NOTE Confidence: 0.85839653

00:04:57.940 --> 00:04:59.795 So certainly you know some

NOTE Confidence: 0.85839653

00:04:59.795 --> 00:05:00.908 of these questions,

NOTE Confidence: 0.85839653

00:05:00.910 --> 00:05:03.902 may you know may feel personal to some

NOTE Confidence: 0.85839653

00:05:03.902 --> 00:05:06.868 I have not heard of anyone being too

NOTE Confidence: 0.85839653

00:05:06.868 --> 00:05:09.172 like so uncomfortable with answering the

NOTE Confidence: 0.85839653

00:05:09.172 --> 00:05:11.300 questions that they did not schedule.

NOTE Confidence: 0.85839653

00:05:11.300 --> 00:05:12.024 You know,

NOTE Confidence: 0.85839653

00:05:12.024 --> 00:05:15.380 at least like to the call center phone line.

NOTE Confidence: 0.85839653

00:05:15.380 --> 00:05:18.061 Of course I have no idea if

NOTE Confidence: 0.85839653

00:05:18.061 --> 00:05:19.655 someone felt uncomfortable online

NOTE Confidence: 0.85839653

00:05:19.655 --> 00:05:21.490 and then decided not to.

NOTE Confidence: 0.85839653

00:05:21.490 --> 00:05:23.820 Continue on with the process,

NOTE Confidence: 0.85839653

00:05:23.820 --> 00:05:26.406 but from our listening sessions and

NOTE Confidence: 0.85839653

00:05:26.406 --> 00:05:28.950 another input from the community.

NOTE Confidence: 0.85839653

00:05:28.950 --> 00:05:31.482 That's not something that we've heard

NOTE Confidence: 0.85839653

00:05:31.482 --> 00:05:34.539 has deterred people from getting vaccinated.

NOTE Confidence: 0.8444101

00:05:35.820 --> 00:05:38.060 Thanks so much for that and I.

NOTE Confidence: 0.8444101

00:05:38.060 --> 00:05:40.124 I mean, I think it certainly is a

NOTE Confidence: 0.8444101

00:05:40.124 --> 00:05:42.264 credit that that there are listening

NOTE Confidence: 0.8444101

00:05:42.264 --> 00:05:44.214 sessions happening that there is

NOTE Confidence: 0.8444101

00:05:44.214 --> 00:05:45.863 engagement with the community to

NOTE Confidence: 0.8444101

00:05:45.863 --> 00:05:47.651 try to try to understand this.

NOTE Confidence: 0.8444101

00:05:47.660 --> 00:05:49.910 I see a question in the chat from Joe

NOTE Confidence: 0.8444101

00:05:49.910 --> 00:05:52.270 Williams saying I wonder what some of

NOTE Confidence: 0.8444101

00:05:52.270 --> 00:05:53.638 the educational programming around

NOTE Confidence: 0.8444101

00:05:53.701 --> 00:05:55.656 vaccination looks like for refugees.

NOTE Confidence: 0.8444101

00:05:55.660 --> 00:05:57.260 Slash non English speakers, slash,

NOTE Confidence: 0.8444101

00:05:57.260 --> 00:05:58.540 lower socioeconomic status communities.

NOTE Confidence: 0.8444101

00:05:58.540 --> 00:06:00.460 Have there been thoughts on digital

NOTE Confidence: 0.8444101

00:06:00.511 --> 00:06:02.071 videos or narrative storytelling to

NOTE Confidence: 0.8444101

00:06:02.071 --> 00:06:03.631 help these communities understand the

NOTE Confidence: 0.8444101

00:06:03.677 --> 00:06:05.257 importance and safety of vaccination?

NOTE Confidence: 0.84473366

00:06:07.660 --> 00:06:10.582 So I'll say yes, there's been

NOTE Confidence: 0.84473366

00:06:10.582 --> 00:06:13.909 a lot of thought around that,
NOTE Confidence: 0.84473366

00:06:13.910 --> 00:06:16.042 and efforts as well.
NOTE Confidence: 0.84473366

00:06:16.042 --> 00:06:19.834 It is certainly a challenge given the
NOTE Confidence: 0.84473366

00:06:19.834 --> 00:06:23.285 virtual world where forced to be in.
NOTE Confidence: 0.84473366

00:06:23.290 --> 00:06:26.479 So for example.
NOTE Confidence: 0.84473366

00:06:26.480 --> 00:06:29.245 We have developed a very simple like
NOTE Confidence: 0.84473366

00:06:29.245 --> 00:06:31.873 fact sheet about the vaccines using
NOTE Confidence: 0.84473366

00:06:31.873 --> 00:06:34.603 kind of the best evidence around
NOTE Confidence: 0.84473366

00:06:34.603 --> 00:06:36.629 effective communication and messaging
NOTE Confidence: 0.84473366

00:06:36.629 --> 00:06:39.623 about vaccination that has a version
NOTE Confidence: 0.84473366

00:06:39.623 --> 00:06:42.706 at like the 6th grade level and also
NOTE Confidence: 0.84473366

00:06:42.706 --> 00:06:45.620 a third grade level and in multiple
NOTE Confidence: 0.84473366

00:06:45.620 --> 00:06:48.206 languages that we hope can dispel
NOTE Confidence: 0.84473366

00:06:48.289 --> 00:06:51.034 some myths and misconceptions about
NOTE Confidence: 0.84473366

00:06:51.034 --> 00:06:53.779 the vaccine and disseminating that
NOTE Confidence: 0.84473366

00:06:53.780 --> 00:06:55.772 through community based organizations

NOTE Confidence: 0.84473366

00:06:55.772 --> 00:06:57.764 through through the state.

NOTE Confidence: 0.84473366

00:06:57.770 --> 00:07:01.730 Health systems and so on and so forth.

NOTE Confidence: 0.84473366

00:07:01.730 --> 00:07:04.658 I think the videos and narrative

NOTE Confidence: 0.84473366

00:07:04.658 --> 00:07:07.789 storing it telling is also really,

NOTE Confidence: 0.84473366

00:07:07.790 --> 00:07:10.820 really critical and so our communications

NOTE Confidence: 0.84473366

00:07:10.820 --> 00:07:12.840 Department is certainly developing

NOTE Confidence: 0.84473366

00:07:12.840 --> 00:07:16.370 some and we try to have clips of

NOTE Confidence: 0.84473366

00:07:16.370 --> 00:07:18.765 especially of physicians and clinicians

NOTE Confidence: 0.84473366

00:07:18.765 --> 00:07:21.930 of color providing that information,

NOTE Confidence: 0.84473366

00:07:21.930 --> 00:07:24.455 and also especially in other

NOTE Confidence: 0.84473366

00:07:24.455 --> 00:07:25.970 languages besides English.

NOTE Confidence: 0.84473366

00:07:25.970 --> 00:07:29.505 But there are a number of resources

NOTE Confidence: 0.84473366

00:07:29.505 --> 00:07:32.020 with that information, you know.

NOTE Confidence: 0.84473366

00:07:32.020 --> 00:07:34.652 Externally as well, and that is 1.

NOTE Confidence: 0.84473366

00:07:34.652 --> 00:07:37.403 Nice thing about the Internet and you can be

NOTE Confidence: 0.84473366

00:07:37.403 --> 00:07:39.713 can be shared widely and disseminated widely.

NOTE Confidence: 0.84473366

00:07:39.720 --> 00:07:41.270 Whether it was, you know,

NOTE Confidence: 0.84473366

00:07:41.270 --> 00:07:43.910 homegrown or not.

NOTE Confidence: 0.84473366

00:07:43.910 --> 00:07:45.410 We've also been holding a

NOTE Confidence: 0.84473366

00:07:45.410 --> 00:07:46.910 number of town halls again,

NOTE Confidence: 0.84473366

00:07:46.910 --> 00:07:48.814 so people can kind of ask their

NOTE Confidence: 0.84473366

00:07:48.814 --> 00:07:50.510 questions and have them addressed.

NOTE Confidence: 0.84473366

00:07:50.510 --> 00:07:52.250 Although one thing I am starting

NOTE Confidence: 0.84473366

00:07:52.250 --> 00:07:54.690 to hear is is a lot of people

NOTE Confidence: 0.84473366

00:07:54.690 --> 00:07:56.508 you know can't can't make those.

NOTE Confidence: 0.84473366

00:07:56.510 --> 00:07:59.210 I mean, even if they are in the evenings,

NOTE Confidence: 0.84473366

00:07:59.210 --> 00:07:59.832 you know,

NOTE Confidence: 0.84473366

00:07:59.832 --> 00:08:02.009 not everyone wants to be on the

NOTE Confidence: 0.84473366

00:08:02.009 --> 00:08:04.007 same at 7:00 PM on a weekday.

NOTE Confidence: 0.84473366

00:08:04.010 --> 00:08:04.306 Or,

NOTE Confidence: 0.84473366

00:08:04.306 --> 00:08:06.082 you know they're tired after after

NOTE Confidence: 0.84473366

00:08:06.082 --> 00:08:07.910 working or busy on the weekends.

NOTE Confidence: 0.84473366

00:08:07.910 --> 00:08:09.410 And so that's you, know,

NOTE Confidence: 0.84473366

00:08:09.410 --> 00:08:10.104 a challenge,

NOTE Confidence: 0.84473366

00:08:10.104 --> 00:08:11.839 but we're certainly still holding

NOTE Confidence: 0.84473366

00:08:11.839 --> 00:08:13.569 them and trying both through

NOTE Confidence: 0.84473366

00:08:13.569 --> 00:08:15.459 the health system and then also.

NOTE Confidence: 0.84473366

00:08:15.460 --> 00:08:17.707 Through the state there is a program

NOTE Confidence: 0.84473366

00:08:17.707 --> 00:08:19.486 where clinicians can partner with

NOTE Confidence: 0.84473366

00:08:19.486 --> 00:08:21.371 leadership from a community based

NOTE Confidence: 0.84473366

00:08:21.371 --> 00:08:23.311 organization to hold a session

NOTE Confidence: 0.84473366

00:08:23.311 --> 00:08:25.171 where they can directly address

NOTE Confidence: 0.84473366

00:08:25.171 --> 00:08:27.012 people's questions about the vaccine.

NOTE Confidence: 0.84473366

00:08:27.012 --> 00:08:29.539 So those are some of the things

NOTE Confidence: 0.84473366

00:08:29.539 --> 00:08:32.093 I'm aware of and Jason you may

NOTE Confidence: 0.84473366

00:08:32.093 --> 00:08:33.505 have others as well.

NOTE Confidence: 0.84473366

00:08:33.510 --> 00:08:33.870 Yeah,
NOTE Confidence: 0.84473366
00:08:33.870 --> 00:08:34.230 similar
NOTE Confidence: 0.8368564
00:08:34.230 --> 00:08:36.348 things happening in terms of town
NOTE Confidence: 0.8368564
00:08:36.348 --> 00:08:38.214 halls and developing materials and
NOTE Confidence: 0.8368564
00:08:38.214 --> 00:08:40.174 recognizing the while public service
NOTE Confidence: 0.8368564
00:08:40.174 --> 00:08:41.742 announcement campaigns and CDC
NOTE Confidence: 0.8368564
00:08:41.800 --> 00:08:43.756 websites are one way to disseminate
NOTE Confidence: 0.8368564
00:08:43.756 --> 00:08:45.820 the kind of information that can
NOTE Confidence: 0.8368564
00:08:45.820 --> 00:08:47.340 correct some misperceptions that.
NOTE Confidence: 0.8368564
00:08:47.340 --> 00:08:49.517 Has a limited reach and trying to
NOTE Confidence: 0.8368564
00:08:49.517 --> 00:08:51.261 identify more tailored programs that
NOTE Confidence: 0.8368564
00:08:51.261 --> 00:08:53.146 are more readily identifiable and
NOTE Confidence: 0.8368564
00:08:53.146 --> 00:08:55.117 recognizable and and iaccessible to
NOTE Confidence: 0.8368564
00:08:55.117 --> 00:08:56.669 particular groups and communities
NOTE Confidence: 0.8368564
00:08:56.669 --> 00:08:58.854 and the concerns they may have.
NOTE Confidence: 0.8368564
00:08:58.854 --> 00:09:01.350 I think is is one of those really

NOTE Confidence: 0.8368564

00:09:01.426 --> 00:09:04.036 critical efforts as we move forward,

NOTE Confidence: 0.8368564

00:09:04.040 --> 00:09:05.850 I'll just add one point.

NOTE Confidence: 0.8368564

00:09:05.850 --> 00:09:06.945 Just very briefly.

NOTE Confidence: 0.8368564

00:09:06.945 --> 00:09:09.135 Is that because of the latest

NOTE Confidence: 0.8368564

00:09:09.135 --> 00:09:11.193 relief bill that passed through

NOTE Confidence: 0.8368564

00:09:11.193 --> 00:09:13.623 Congress and was signed by President

NOTE Confidence: 0.8368564

00:09:13.695 --> 00:09:15.285 Biden a week or two ago,

NOTE Confidence: 0.8368564

00:09:15.290 --> 00:09:17.360 there is a tremendous amount.

NOTE Confidence: 0.8368564

00:09:17.360 --> 00:09:19.235 Of additional resources flowing to

NOTE Confidence: 0.8368564

00:09:19.235 --> 00:09:21.526 the states imminently to support both

NOTE Confidence: 0.8368564

00:09:21.526 --> 00:09:23.674 the vaccination rollout and to support

NOTE Confidence: 0.8368564

00:09:23.674 --> 00:09:25.760 expanding the public health workforce,

NOTE Confidence: 0.8368564

00:09:25.760 --> 00:09:28.406 a lot of those efforts will go

NOTE Confidence: 0.8368564

00:09:28.406 --> 00:09:29.970 towards continuing the this.

NOTE Confidence: 0.8368564

00:09:29.970 --> 00:09:30.320 This,

NOTE Confidence: 0.8368564

00:09:30.320 --> 00:09:32.420 I think pretty difficult work that
NOTE Confidence: 0.8368564

00:09:32.420 --> 00:09:34.935 will lie ahead in terms of reaching
NOTE Confidence: 0.8368564

00:09:34.935 --> 00:09:37.035 all of our communities of reaching
NOTE Confidence: 0.8368564

00:09:37.101 --> 00:09:39.261 more broadly and equitable vaccination
NOTE Confidence: 0.8368564

00:09:39.261 --> 00:09:42.192 program by building the kinds of facilities,
NOTE Confidence: 0.8368564

00:09:42.192 --> 00:09:43.716 the resources, the staff,
NOTE Confidence: 0.8368564

00:09:43.720 --> 00:09:44.420 the personnel.
NOTE Confidence: 0.8368564

00:09:44.420 --> 00:09:46.870 But then I think we'll start seeing
NOTE Confidence: 0.8368564

00:09:46.870 --> 00:09:48.709 concrete applications of those
NOTE Confidence: 0.8368564

00:09:48.709 --> 00:09:50.609 additional resources long overdue.
NOTE Confidence: 0.8368564

00:09:50.610 --> 00:09:51.810 If I could editorialize,
NOTE Confidence: 0.8368564

00:09:51.810 --> 00:09:53.010 that will help again,
NOTE Confidence: 0.8368564

00:09:53.010 --> 00:09:54.810 support that at the state level,
NOTE Confidence: 0.8368564

00:09:54.810 --> 00:09:55.774 recognizing that that's one
NOTE Confidence: 0.8368564

00:09:55.774 --> 00:09:57.626 piece that can work in a more
NOTE Confidence: 0.8368564

00:09:57.626 --> 00:09:59.066 comprehensive solution to address

NOTE Confidence: 0.8368564

00:09:59.066 --> 00:10:00.506 address these challenges ahead.

NOTE Confidence: 0.8451335

00:10:02.440 --> 00:10:04.774 Wonderful, thanks so much to both of you.

NOTE Confidence: 0.8451335

00:10:04.780 --> 00:10:06.884 At this point, let me ask all of

NOTE Confidence: 0.8451335

00:10:06.884 --> 00:10:08.736 our other panelists to go ahead

NOTE Confidence: 0.8451335

00:10:08.736 --> 00:10:10.620 and turn your video back on.

NOTE Confidence: 0.8451335

00:10:10.620 --> 00:10:11.975 There's a couple of questions

NOTE Confidence: 0.8451335

00:10:11.975 --> 00:10:14.006 in the chat that I think would

NOTE Confidence: 0.8451335

00:10:14.006 --> 00:10:15.866 be good to have some discussion.

NOTE Confidence: 0.8451335

00:10:15.870 --> 00:10:17.235 You know, one question specifically

NOTE Confidence: 0.8451335

00:10:17.235 --> 00:10:18.600 to Jenny's if you're hearing

NOTE Confidence: 0.8451335

00:10:18.645 --> 00:10:19.668 anything about refugees.

NOTE Confidence: 0.8451335

00:10:19.670 --> 00:10:20.838 Skepticism about the vaccine,

NOTE Confidence: 0.8451335

00:10:20.838 --> 00:10:22.590 that would be good to share,

NOTE Confidence: 0.8451335

00:10:22.590 --> 00:10:24.627 but also for all of our panelists,

NOTE Confidence: 0.8451335

00:10:24.630 --> 00:10:26.454 and certainly for attendees to you

NOTE Confidence: 0.8451335

00:10:26.454 --> 00:10:28.717 could put answers in the chat you know,
NOTE Confidence: 0.8451335

00:10:28.720 --> 00:10:30.645 would love to hear more about your
NOTE Confidence: 0.8451335

00:10:30.645 --> 00:10:31.930 specific experiences with refugees.
NOTE Confidence: 0.8451335

00:10:31.930 --> 00:10:33.014 Acceptance of the vaccine.
NOTE Confidence: 0.8451335

00:10:33.014 --> 00:10:35.296 So I don't know if any of our
NOTE Confidence: 0.8451335

00:10:35.296 --> 00:10:36.480 panelists Jenny would do.
NOTE Confidence: 0.8451335

00:10:36.480 --> 00:10:38.405 You want to start with some comments?
NOTE Confidence: 0.8741729

00:10:38.410 --> 00:10:41.315 I yeah, I'm happy to start a
NOTE Confidence: 0.8741729

00:10:41.315 --> 00:10:43.878 few things that I have heard.
NOTE Confidence: 0.8741729

00:10:43.880 --> 00:10:47.735 The first being. I actually spoke
NOTE Confidence: 0.8741729

00:10:47.735 --> 00:10:50.285 with PAMAM our health and Wellness
NOTE Confidence: 0.8741729

00:10:50.285 --> 00:10:52.587 Manager earlier today about this.
NOTE Confidence: 0.8741729

00:10:52.590 --> 00:10:54.534 She said, you know,
NOTE Confidence: 0.8741729

00:10:54.534 --> 00:10:58.300 in outreach to clients about the vaccine.
NOTE Confidence: 0.8741729

00:10:58.300 --> 00:10:59.240 They were like, well,
NOTE Confidence: 0.8741729

00:10:59.240 --> 00:11:01.129 you called this a year ago and you

NOTE Confidence: 0.8741729

00:11:01.129 --> 00:11:02.817 told us to stay home and we've been

NOTE Confidence: 0.8741729

00:11:02.869 --> 00:11:04.519 staying home and we haven't gone

NOTE Confidence: 0.8741729

00:11:04.519 --> 00:11:06.065 anywhere and we haven't gotten

NOTE Confidence: 0.8741729

00:11:06.065 --> 00:11:09.180 covid so we don't need the vaccine.

NOTE Confidence: 0.8741729

00:11:09.180 --> 00:11:12.006 And so that's been one thing.

NOTE Confidence: 0.8741729

00:11:12.010 --> 00:11:14.416 An another thing is just like,

NOTE Confidence: 0.8741729

00:11:14.420 --> 00:11:16.420 yeah, there's some, I think.

NOTE Confidence: 0.78199214

00:11:18.650 --> 00:11:20.120 Yeah, some some you know.

NOTE Confidence: 0.78199214

00:11:20.120 --> 00:11:22.604 I don't know if you want to call them

NOTE Confidence: 0.78199214

00:11:22.604 --> 00:11:25.370 conspiracy theories or what, but.

NOTE Confidence: 0.78199214

00:11:25.370 --> 00:11:27.752 You know, like I've heard that

NOTE Confidence: 0.78199214

00:11:27.752 --> 00:11:30.240 this is satanic or like it's,

NOTE Confidence: 0.78199214

00:11:30.240 --> 00:11:32.488 you know, black magic.

NOTE Confidence: 0.78199214

00:11:32.488 --> 00:11:35.860 Things like that have come up.

NOTE Confidence: 0.78199214

00:11:35.860 --> 00:11:39.305 One thing that I haven't

NOTE Confidence: 0.78199214

00:11:39.305 --> 00:11:43.390 necessarily heard from any of our.
NOTE Confidence: 0.78199214

00:11:43.390 --> 00:11:44.498 Any of our clients,
NOTE Confidence: 0.78199214

00:11:44.498 --> 00:11:46.510 but something that kind of like was
NOTE Confidence: 0.78199214

00:11:46.510 --> 00:11:48.526 sparked by something I heard in the
NOTE Confidence: 0.78199214

00:11:48.526 --> 00:11:50.467 news recently was the Catholic Church.
NOTE Confidence: 0.78199214

00:11:50.470 --> 00:11:52.180 Kind of.
NOTE Confidence: 0.78199214

00:11:52.180 --> 00:11:54.175 Denouncing the Johnson and Johnson
NOTE Confidence: 0.78199214

00:11:54.175 --> 00:11:57.235 vaccine based on the way that it was
NOTE Confidence: 0.78199214

00:11:57.235 --> 00:11:59.221 developed and thinking about a lot
NOTE Confidence: 0.78199214

00:11:59.221 --> 00:12:01.587 of our undocumented clients and,
NOTE Confidence: 0.78199214

00:12:01.590 --> 00:12:04.425 you know, maybe their their
NOTE Confidence: 0.78199214

00:12:04.425 --> 00:12:06.126 correlation with Catholicism.
NOTE Confidence: 0.78199214

00:12:06.130 --> 00:12:08.595 Just being like yeah pre
NOTE Confidence: 0.78199214

00:12:08.595 --> 00:12:10.567 Emptive thought of mine.
NOTE Confidence: 0.78199214

00:12:10.570 --> 00:12:13.486 But again, not sure that that
NOTE Confidence: 0.78199214

00:12:13.486 --> 00:12:16.679 is like I haven't heard that.

NOTE Confidence: 0.78199214

00:12:16.680 --> 00:12:18.590 Personally.

NOTE Confidence: 0.78199214

00:12:18.590 --> 00:12:21.020 Silent that gives like a bit of a bit

NOTE Confidence: 0.78199214

00:12:21.020 --> 00:12:23.403 of a starting point as to what are

NOTE Confidence: 0.78199214

00:12:23.403 --> 00:12:26.176 some of the things going around, but.

NOTE Confidence: 0.78199214

00:12:26.176 --> 00:12:28.556 But I see heads nodding,

NOTE Confidence: 0.78199214

00:12:28.560 --> 00:12:30.520 so that's that's what you're

NOTE Confidence: 0.78199214

00:12:30.520 --> 00:12:32.480 describing is clearly not uncommon.

NOTE Confidence: 0.78811973

00:12:34.820 --> 00:12:36.975 Yeah, quickly time and saying I've

NOTE Confidence: 0.78811973

00:12:36.975 --> 00:12:38.780 definitely heard some of those

NOTE Confidence: 0.78811973

00:12:38.842 --> 00:12:40.819 things as well. Especially since the

NOTE Confidence: 0.78811973

00:12:40.819 --> 00:12:43.290 Janssen or JNJ vaccine recently came out.

NOTE Confidence: 0.78811973

00:12:43.290 --> 00:12:46.400 I guess one one piece of good news is that

NOTE Confidence: 0.78811973

00:12:46.481 --> 00:12:49.265 we do have really good access to other

NOTE Confidence: 0.78811973

00:12:49.265 --> 00:12:52.117 types of vaccines here in the states,

NOTE Confidence: 0.78811973

00:12:52.120 --> 00:12:53.885 so you know someone was

NOTE Confidence: 0.78811973

00:12:53.885 --> 00:12:55.650 really opposed to Janssen JNJ.
NOTE Confidence: 0.78811973

00:12:55.650 --> 00:12:58.466 It's easy for them to get Pfizer radar.
NOTE Confidence: 0.78811973

00:12:58.470 --> 00:13:00.588 No, I do think it's important,
NOTE Confidence: 0.78811973

00:13:00.590 --> 00:13:03.054 you know, to to counter those things,
NOTE Confidence: 0.78811973

00:13:03.060 --> 00:13:05.958 but maybe not quite as critical.
NOTE Confidence: 0.78811973

00:13:05.960 --> 00:13:08.856 As far as the not needing the vaccine,
NOTE Confidence: 0.78811973

00:13:08.860 --> 00:13:09.919 because you know,
NOTE Confidence: 0.78811973

00:13:09.919 --> 00:13:12.827 staying at home or you know you've been
NOTE Confidence: 0.78811973

00:13:12.827 --> 00:13:15.723 asking for so long and haven't gotten that,
NOTE Confidence: 0.78811973

00:13:15.730 --> 00:13:17.908 that is something that we hear.
NOTE Confidence: 0.78811973

00:13:17.910 --> 00:13:20.082 Also, there's a contingent of folks
NOTE Confidence: 0.78811973

00:13:20.082 --> 00:13:22.250 that don't don't believe the severity
NOTE Confidence: 0.78811973

00:13:22.250 --> 00:13:24.218 of of COVID-19 either as another
NOTE Confidence: 0.78811973

00:13:24.218 --> 00:13:26.407 key group that doesn't see the
NOTE Confidence: 0.78811973

00:13:26.407 --> 00:13:28.035 importance of getting vaccinated.
NOTE Confidence: 0.78811973

00:13:28.040 --> 00:13:30.574 And I think for for those folks,

NOTE Confidence: 0.78811973

00:13:30.580 --> 00:13:32.390 I think understanding that well,

NOTE Confidence: 0.78811973

00:13:32.390 --> 00:13:34.400 you don't know what they want

NOTE Confidence: 0.78811973

00:13:34.400 --> 00:13:36.839 to stay in their homes forever.

NOTE Confidence: 0.78811973

00:13:36.840 --> 00:13:39.816 Anything for doing it for a year but

NOTE Confidence: 0.78811973

00:13:39.816 --> 00:13:43.278 but the vaccine is sort of the way out,

NOTE Confidence: 0.78811973

00:13:43.280 --> 00:13:45.554 kind of back towards normal life

NOTE Confidence: 0.78811973

00:13:45.554 --> 00:13:47.070 and trying to communicate.

NOTE Confidence: 0.78811973

00:13:47.070 --> 00:13:49.863 You know the concept of herd immunity

NOTE Confidence: 0.78811973

00:13:49.863 --> 00:13:52.403 or community immunity as a way that

NOTE Confidence: 0.78811973

00:13:52.403 --> 00:13:54.311 we can you know collectively kind

NOTE Confidence: 0.78811973

00:13:54.379 --> 00:13:56.815 of get back towards normal life

NOTE Confidence: 0.78811973

00:13:56.815 --> 00:13:58.439 is usually fairly effective.

NOTE Confidence: 0.8382255

00:13:59.650 --> 00:14:02.006 Just very briefly, I'll jump in on that one,

NOTE Confidence: 0.8382255

00:14:02.010 --> 00:14:02.793 particularly around the

NOTE Confidence: 0.8382255

00:14:02.793 --> 00:14:03.837 Johnson and Johnson vaccine,

NOTE Confidence: 0.8382255

00:14:03.840 --> 00:14:05.936 and I'll put it in the chat momentarily.

NOTE Confidence: 0.8382255

00:14:05.940 --> 00:14:07.488 That issue about about some Catholic

NOTE Confidence: 0.8382255

00:14:07.488 --> 00:14:08.797 Bishops that have raised concerns

NOTE Confidence: 0.8382255

00:14:08.797 --> 00:14:10.653 about the the cell lines in which the

NOTE Confidence: 0.8382255

00:14:10.653 --> 00:14:12.120 vaccines were tested has certainly

NOTE Confidence: 0.8382255

00:14:12.120 --> 00:14:14.123 created some confusion, but it's been.

NOTE Confidence: 0.8382255

00:14:14.123 --> 00:14:16.349 It's been quite clearly to the

NOTE Confidence: 0.8382255

00:14:16.349 --> 00:14:18.437 extent that you may hear this.

NOTE Confidence: 0.8382255

00:14:18.440 --> 00:14:19.790 Elsewhere that it's been quite

NOTE Confidence: 0.8382255

00:14:19.790 --> 00:14:21.824 clearly even by the by the Catholic

NOTE Confidence: 0.8382255

00:14:21.824 --> 00:14:23.088 Bishops of Connecticut released

NOTE Confidence: 0.8382255

00:14:23.088 --> 00:14:25.339 a statement a few weeks ago from

NOTE Confidence: 0.8382255

00:14:25.339 --> 00:14:26.899 with respect to Catholic doctrine,

NOTE Confidence: 0.8382255

00:14:26.900 --> 00:14:27.494 Catholic teaching,

NOTE Confidence: 0.8382255

00:14:27.494 --> 00:14:29.276 saying that any of the three

NOTE Confidence: 0.8382255

00:14:29.276 --> 00:14:30.756 vaccines are acceptable in the

NOTE Confidence: 0.8382255

00:14:30.756 --> 00:14:32.418 Catholics in good faith can choose

NOTE Confidence: 0.8382255

00:14:32.418 --> 00:14:34.140 any of those available vaccines,

NOTE Confidence: 0.8382255

00:14:34.140 --> 00:14:35.650 so that's an important message

NOTE Confidence: 0.8382255

00:14:35.650 --> 00:14:37.160 that absolutely has has gotten,

NOTE Confidence: 0.8382255

00:14:37.160 --> 00:14:37.700 I think,

NOTE Confidence: 0.8382255

00:14:37.700 --> 00:14:39.590 confused by some of the voices from

NOTE Confidence: 0.8382255

00:14:39.590 --> 00:14:41.687 some Catholic leaders in that regard.

NOTE Confidence: 0.75429004

00:14:46.070 --> 00:14:48.016 Thanks, Jason, that's a really

NOTE Confidence: 0.75429004

00:14:48.016 --> 00:14:50.350 important important point to bring up.

NOTE Confidence: 0.75429004

00:14:50.350 --> 00:14:53.066 I'm wondering if if Julia or Trisha,

NOTE Confidence: 0.75429004

00:14:53.070 --> 00:14:55.020 or certainly Camille Ouranian clinic.

NOTE Confidence: 0.75429004

00:14:55.020 --> 00:14:57.645 If anybody else has had heard anything

NOTE Confidence: 0.75429004

00:14:57.645 --> 00:15:00.457 different from what Danny has already shared.

NOTE Confidence: 0.84292185

00:15:01.640 --> 00:15:03.670 I just wanted to make one point.

NOTE Confidence: 0.84292185

00:15:03.670 --> 00:15:05.452 I think it's sort of interesting

NOTE Confidence: 0.84292185

00:15:05.452 --> 00:15:07.246 that you expect refugees who come
NOTE Confidence: 0.84292185

00:15:07.246 --> 00:15:08.890 some various degrees of you know,
NOTE Confidence: 0.84292185

00:15:08.890 --> 00:15:10.630 conflict and have often been persecuted
NOTE Confidence: 0.84292185

00:15:10.630 --> 00:15:12.660 by their own governments, at least from
NOTE Confidence: 0.84292185

00:15:12.660 --> 00:15:14.690 from the refugees that I have seen.
NOTE Confidence: 0.84292185

00:15:14.690 --> 00:15:17.300 And it's probably not as broad as what Jenny,
NOTE Confidence: 0.84292185

00:15:17.300 --> 00:15:19.620 because Jenny works with a lot more people.
NOTE Confidence: 0.84292185

00:15:19.620 --> 00:15:21.070 I only see my patience,
NOTE Confidence: 0.84292185

00:15:21.070 --> 00:15:22.520 but I haven't really encountered
NOTE Confidence: 0.84292185

00:15:22.520 --> 00:15:23.390 this mistrust necessarily.
NOTE Confidence: 0.84292185

00:15:23.390 --> 00:15:25.310 That, like it's a bad thing and that
NOTE Confidence: 0.84292185

00:15:25.310 --> 00:15:27.184 like there's something wrong about the
NOTE Confidence: 0.84292185

00:15:27.184 --> 00:15:29.188 vaccine being developed by the government,
NOTE Confidence: 0.84292185

00:15:29.190 --> 00:15:31.526 it's more like what Jenny was saying, like.
NOTE Confidence: 0.84292185

00:15:31.526 --> 00:15:32.750 We're fine, we're healthy,
NOTE Confidence: 0.84292185

00:15:32.750 --> 00:15:34.703 like why would we need this like

NOTE Confidence: 0.84292185

00:15:34.703 --> 00:15:36.340 we've been doing fine so long?

NOTE Confidence: 0.84292185

00:15:36.340 --> 00:15:38.265 I don't think we really need this.

NOTE Confidence: 0.84292185

00:15:38.270 --> 00:15:38.987 And in general,

NOTE Confidence: 0.84292185

00:15:38.987 --> 00:15:40.660 refugees do tend to be not that

NOTE Confidence: 0.84292185

00:15:40.714 --> 00:15:42.138 great about preventive care,

NOTE Confidence: 0.84292185

00:15:42.140 --> 00:15:43.240 even though they usually majority

NOTE Confidence: 0.84292185

00:15:43.240 --> 00:15:44.788 of them have had their childhood

NOTE Confidence: 0.84292185

00:15:44.788 --> 00:15:45.997 vaccinations except travelling.

NOTE Confidence: 0.84292185

00:15:46.000 --> 00:15:46.828 Typically they're not.

NOTE Confidence: 0.84292185

00:15:46.828 --> 00:15:47.930 They're not, you know,

NOTE Confidence: 0.84292185

00:15:47.930 --> 00:15:49.305 the best for preventive care,

NOTE Confidence: 0.84292185

00:15:49.310 --> 00:15:50.966 and I feel it falls more.

NOTE Confidence: 0.84292185

00:15:50.970 --> 00:15:52.074 Perhaps under that umbrella.

NOTE Confidence: 0.84292185

00:15:52.074 --> 00:15:53.178 And like Britta said,

NOTE Confidence: 0.84292185

00:15:53.180 --> 00:15:55.021 like maybe lack of sort of understanding

NOTE Confidence: 0.84292185

00:15:55.021 --> 00:15:56.717 of what sort of population helped
NOTE Confidence: 0.84292185

00:15:56.717 --> 00:15:58.415 us and what like herd immunity's
NOTE Confidence: 0.84292185

00:15:58.415 --> 00:15:59.799 and those kind of things.
NOTE Confidence: 0.84292185

00:15:59.800 --> 00:16:01.865 It's just interesting to me that those
NOTE Confidence: 0.84292185

00:16:01.865 --> 00:16:04.048 are the barriers more than I think like.
NOTE Confidence: 0.84292185

00:16:04.050 --> 00:16:06.370 Specific mistrust of what's happening.
NOTE Confidence: 0.87666035

00:16:09.180 --> 00:16:10.808 I would agree with any.
NOTE Confidence: 0.87666035

00:16:10.808 --> 00:16:13.090 I haven't had a lot of mistrust,
NOTE Confidence: 0.87666035

00:16:13.090 --> 00:16:15.700 but I think like you know we have such a
NOTE Confidence: 0.87666035

00:16:15.765 --> 00:16:18.320 variety of families coming in with ideas
NOTE Confidence: 0.87666035

00:16:18.320 --> 00:16:20.920 that we haven't been able to pinpoint.
NOTE Confidence: 0.87666035

00:16:20.920 --> 00:16:23.638 Any you know, I don't think we can make
NOTE Confidence: 0.87666035

00:16:23.638 --> 00:16:25.148 generalizations about the population.
NOTE Confidence: 0.87666035

00:16:25.150 --> 00:16:27.118 We've had families who very excited
NOTE Confidence: 0.87666035

00:16:27.118 --> 00:16:29.923 and feel that it's a privilege to have
NOTE Confidence: 0.87666035

00:16:29.923 --> 00:16:32.071 American health care that they wouldn't

NOTE Confidence: 0.87666035

00:16:32.136 --> 00:16:34.647 be having at home that they have access to

NOTE Confidence: 0.87666035

00:16:34.647 --> 00:16:36.880 all these things here that they wouldn't

NOTE Confidence: 0.87666035

00:16:36.880 --> 00:16:39.748 have at home to families who once again.

NOTE Confidence: 0.87666035

00:16:39.750 --> 00:16:42.375 I don't want to get anything that

NOTE Confidence: 0.87666035

00:16:42.375 --> 00:16:43.826 isn't absolutely necessary and

NOTE Confidence: 0.87666035

00:16:43.826 --> 00:16:45.126 and I think there is.

NOTE Confidence: 0.87666035

00:16:45.130 --> 00:16:46.506 As everyone has said,

NOTE Confidence: 0.87666035

00:16:46.506 --> 00:16:48.226 a lot of misunderstanding of

NOTE Confidence: 0.87666035

00:16:48.226 --> 00:16:50.169 you know that they they are.

NOTE Confidence: 0.87666035

00:16:50.170 --> 00:16:52.249 They are healthy and that they don't

NOTE Confidence: 0.87666035

00:16:52.249 --> 00:16:54.529 need to to have the vaccination.

NOTE Confidence: 0.87666035

00:16:54.530 --> 00:16:56.966 But I would fall away from making

NOTE Confidence: 0.87666035

00:16:56.966 --> 00:16:58.696 any generalizations because I feel

NOTE Confidence: 0.87666035

00:16:58.696 --> 00:17:00.246 every family is very different.

NOTE Confidence: 0.87666035

00:17:00.250 --> 00:17:01.930 When I've been having conversations

NOTE Confidence: 0.87666035

00:17:01.930 --> 00:17:03.610 with them about the vaccines.
NOTE Confidence: 0.84043014

00:17:08.350 --> 00:17:10.240 Great, thank you so much chamelon honey.
NOTE Confidence: 0.84043014

00:17:10.240 --> 00:17:12.046 I see that we are getting to
NOTE Confidence: 0.84043014

00:17:12.046 --> 00:17:14.017 the end of our of our times.
NOTE Confidence: 0.84043014

00:17:14.020 --> 00:17:15.749 I just wondering if any of our
NOTE Confidence: 0.84043014

00:17:15.749 --> 00:17:17.137 panelists had any final comments
NOTE Confidence: 0.84043014

00:17:17.137 --> 00:17:19.195 that you wanted to share with the
NOTE Confidence: 0.84043014

00:17:19.195 --> 00:17:21.037 audience before we we end our session.
NOTE Confidence: 0.871704

00:17:22.040 --> 00:17:25.715 Yeah, I just wanted to note that.
NOTE Confidence: 0.871704

00:17:25.720 --> 00:17:27.754 You know so much for the
NOTE Confidence: 0.871704

00:17:27.754 --> 00:17:29.110 refugee of the interventions,
NOTE Confidence: 0.871704

00:17:29.110 --> 00:17:30.805 health interventions for our various
NOTE Confidence: 0.871704

00:17:30.805 --> 00:17:32.500 refugee populations really turn on.
NOTE Confidence: 0.871704

00:17:32.500 --> 00:17:33.188 Volunteer support,
NOTE Confidence: 0.871704

00:17:33.188 --> 00:17:35.596 making up for gaps within Systems an
NOTE Confidence: 0.871704

00:17:35.596 --> 00:17:37.877 all sorts of systems failures that

NOTE Confidence: 0.871704

00:17:37.877 --> 00:17:40.092 an incredible cadre of volunteers and

NOTE Confidence: 0.871704

00:17:40.092 --> 00:17:41.808 dedicated staff find a work around

NOTE Confidence: 0.871704

00:17:41.808 --> 00:17:44.365 for and it doesn't take that much to

NOTE Confidence: 0.871704

00:17:44.365 --> 00:17:46.060 disrupt these very delicate systems.

NOTE Confidence: 0.871704

00:17:46.060 --> 00:17:48.676 And then people spend a lot of time

NOTE Confidence: 0.871704

00:17:48.676 --> 00:17:51.147 than trying to find new work arounds.

NOTE Confidence: 0.871704

00:17:51.150 --> 00:17:52.794 And I think an ongoing question

NOTE Confidence: 0.871704

00:17:52.794 --> 00:17:55.067 that I have for this particular

NOTE Confidence: 0.871704

00:17:55.067 --> 00:17:56.177 vulnerable population.

NOTE Confidence: 0.871704

00:17:56.180 --> 00:17:58.180 Then I'm sure for others,

NOTE Confidence: 0.871704

00:17:58.180 --> 00:18:00.908 is what can we do to systematize some

NOTE Confidence: 0.871704

00:18:00.908 --> 00:18:03.489 of these will always need creative

NOTE Confidence: 0.871704

00:18:03.489 --> 00:18:05.759 problem solving in this work,

NOTE Confidence: 0.871704

00:18:05.760 --> 00:18:08.410 but the it's.

NOTE Confidence: 0.871704

00:18:08.410 --> 00:18:10.348 I feel like we're not truly

NOTE Confidence: 0.871704

00:18:10.348 --> 00:18:11.640 addressing these health disparities
NOTE Confidence: 0.871704

00:18:11.691 --> 00:18:13.276 when they fundamentally turn on
NOTE Confidence: 0.871704

00:18:13.276 --> 00:18:14.861 people going above and beyond,
NOTE Confidence: 0.871704

00:18:14.870 --> 00:18:16.856 or thinking about how to extend
NOTE Confidence: 0.871704

00:18:16.856 --> 00:18:18.837 themselves in ways that seems to
NOTE Confidence: 0.871704

00:18:18.837 --> 00:18:20.902 me like a very precarious way of
NOTE Confidence: 0.871704

00:18:20.902 --> 00:18:22.947 getting access to basic health care.
NOTE Confidence: 0.871704

00:18:22.950 --> 00:18:24.560 For a lot of people,
NOTE Confidence: 0.871704

00:18:24.560 --> 00:18:26.175 although although I see Jennifer
NOTE Confidence: 0.871704

00:18:26.175 --> 00:18:27.790 I see Jennifer pondering that,
NOTE Confidence: 0.871704

00:18:27.790 --> 00:18:30.366 maybe that's just the nature of the work.
NOTE Confidence: 0.871704

00:18:30.370 --> 00:18:32.638 I I don't know what people think.
NOTE Confidence: 0.85233414

00:18:37.520 --> 00:18:41.180 I, I think that's a very fitting way to sort
NOTE Confidence: 0.85233414

00:18:41.265 --> 00:18:44.753 of move towards the end of the discussion.
NOTE Confidence: 0.85233414

00:18:44.760 --> 00:18:46.364 Why? I think absolutely,
NOTE Confidence: 0.85233414

00:18:46.364 --> 00:18:48.774 I mean, refugees have just one

NOTE Confidence: 0.85233414

00:18:48.774 --> 00:18:50.378 group of vulnerable people.

NOTE Confidence: 0.85233414

00:18:50.380 --> 00:18:53.222 There are so many other groups of

NOTE Confidence: 0.85233414

00:18:53.222 --> 00:18:55.594 vulnerable people that are, you know,

NOTE Confidence: 0.85233414

00:18:55.594 --> 00:18:58.338 in very fragile health care systems that

NOTE Confidence: 0.85233414

00:18:58.338 --> 00:19:01.634 you know when there is something like this.

NOTE Confidence: 0.85233414

00:19:01.640 --> 00:19:02.861 Like the pandemic,

NOTE Confidence: 0.85233414

00:19:02.861 --> 00:19:05.710 everything is exacerbated and comes to light.

NOTE Confidence: 0.85233414

00:19:05.710 --> 00:19:07.888 But they are always there and

NOTE Confidence: 0.85233414

00:19:07.888 --> 00:19:10.022 always underlying the work we do

NOTE Confidence: 0.85233414

00:19:10.022 --> 00:19:11.870 and where exactly what you said.

NOTE Confidence: 0.85233414

00:19:11.870 --> 00:19:13.234 We're always overextending ourselves

NOTE Confidence: 0.85233414

00:19:13.234 --> 00:19:14.939 trying to individually create solutions,

NOTE Confidence: 0.85233414

00:19:14.940 --> 00:19:18.360 but I think a lesson we should take away not.

NOTE Confidence: 0.85233414

00:19:18.360 --> 00:19:19.700 I think everybody here,

NOTE Confidence: 0.85233414

00:19:19.700 --> 00:19:22.130 I think is well aware of this,

NOTE Confidence: 0.85233414

00:19:22.130 --> 00:19:23.758 but a lesson just.
NOTE Confidence: 0.85233414

00:19:23.758 --> 00:19:25.793 For for the larger systems,
NOTE Confidence: 0.85233414

00:19:25.800 --> 00:19:26.908 I think is just.
NOTE Confidence: 0.85233414

00:19:26.908 --> 00:19:28.570 How can we improve this going
NOTE Confidence: 0.85233414

00:19:28.638 --> 00:19:30.372 forward all the time and not
NOTE Confidence: 0.85233414

00:19:30.372 --> 00:19:32.030 just when there's a pandemic
NOTE Confidence: 0.85233414

00:19:32.030 --> 00:19:33.766 and when there's emergency?
NOTE Confidence: 0.85233414

00:19:33.770 --> 00:19:35.050 You know medical care.
NOTE Confidence: 0.8860071

00:19:37.170 --> 00:19:38.898 That's a great point on it,
NOTE Confidence: 0.8860071

00:19:38.900 --> 00:19:41.196 so maybe what we can end with is,
NOTE Confidence: 0.8860071

00:19:41.200 --> 00:19:43.280 you know, the fact that we have so
NOTE Confidence: 0.8860071

00:19:43.280 --> 00:19:45.257 many folks like like our panelists here
NOTE Confidence: 0.8860071

00:19:45.257 --> 00:19:47.961 today as well as so many of the people
NOTE Confidence: 0.8860071

00:19:47.961 --> 00:19:49.839 who joined us for the conversation.
NOTE Confidence: 0.8860071

00:19:49.840 --> 00:19:50.992 Who really are thinking
NOTE Confidence: 0.8860071

00:19:50.992 --> 00:19:52.144 deeply about this community?

NOTE Confidence: 0.8860071

00:19:52.150 --> 00:19:53.620 And then there are others who

NOTE Confidence: 0.8860071

00:19:53.620 --> 00:19:54.976 are thinking deeply about other

NOTE Confidence: 0.8860071

00:19:54.976 --> 00:19:56.280 communities that are marginalized

NOTE Confidence: 0.8860071

00:19:56.280 --> 00:19:57.910 and vulnerable in different ways.

NOTE Confidence: 0.8860071

00:19:57.910 --> 00:20:00.088 And so as long as there are people who

NOTE Confidence: 0.8860071

00:20:00.088 --> 00:20:02.195 are continuing to be invested in in

NOTE Confidence: 0.8860071

00:20:02.195 --> 00:20:04.151 making sure that our most vulnerable

NOTE Confidence: 0.8860071

00:20:04.151 --> 00:20:06.573 are getting the access that they need.

NOTE Confidence: 0.8860071

00:20:06.580 --> 00:20:07.513 You know, then.

NOTE Confidence: 0.8860071

00:20:07.513 --> 00:20:08.446 Then we can.

NOTE Confidence: 0.8860071

00:20:08.450 --> 00:20:10.781 Then we can continue to work towards

NOTE Confidence: 0.8860071

00:20:10.781 --> 00:20:12.681 actually fixing this system so we

NOTE Confidence: 0.8860071

00:20:12.681 --> 00:20:14.355 don't need to keep doing this,

NOTE Confidence: 0.8860071

00:20:14.360 --> 00:20:14.888 so alright.

NOTE Confidence: 0.8860071

00:20:14.888 --> 00:20:17.425 So with that I will thank all of our

NOTE Confidence: 0.8860071

00:20:17.425 --> 00:20:19.945 panelists again for joining us this evening.

NOTE Confidence: 0.8860071

00:20:19.950 --> 00:20:21.510 This was a wonderful session.

NOTE Confidence: 0.8860071

00:20:21.510 --> 00:20:23.596 So glad that we were able to

NOTE Confidence: 0.8860071

00:20:23.596 --> 00:20:24.930 do this this year.

NOTE Confidence: 0.8860071

00:20:24.930 --> 00:20:26.890 And thank everybody who joined us from

NOTE Confidence: 0.8860071

00:20:26.890 --> 00:20:29.277 from home or whatever wherever you were.

NOTE Confidence: 0.8860071

00:20:29.280 --> 00:20:31.674 And for my final slide just to show thank

NOTE Confidence: 0.8860071

00:20:31.674 --> 00:20:34.257 you so much for joining this conversation.

NOTE Confidence: 0.8860071

00:20:34.260 --> 00:20:36.748 We look forward to seeing you next year,

NOTE Confidence: 0.8860071

00:20:36.750 --> 00:20:38.400 hopefully with an even bigger.

NOTE Confidence: 0.8860071

00:20:38.400 --> 00:20:39.560 Celebration and maybe even

NOTE Confidence: 0.8860071

00:20:39.560 --> 00:20:41.010 in person at that point.

NOTE Confidence: 0.8860071

00:20:41.010 --> 00:20:42.882 So thanks so much everybody take

NOTE Confidence: 0.8860071

00:20:42.882 --> 00:20:45.375 care and have a wonderful evening.